

keyfacts

About our insurance services

JPR Insurance Brokers Limited
Unit 12
Red House Yards
Gislingham Road
Thornham Magna
Eye
Suffolk
IP23 8HH

1. The Financial Services Authority (FSA)

The FSA is the independent watchdog that regulates financial services. It requires us to give you this document. Use the information to decide if our services are right for you.

2. Whose products do we offer?

We only offer products from a limited range of insurers

We offer products from a range of insurers

We only offer products from a single insurer

3. Which services will we provide you with?

We will advise and make a recommendation for you after we have assessed your needs

You will not receive advice or a recommendation from us.
We may ask some questions to narrow down the selection of products that we will provide details on. You will then need to make your own choice about how to proceed.

E-mail Info@jprinsurancebrokers.co.uk Website www.jprinsurancebrokers.co.uk

Company Registration Number 4676878

4. What will you have to pay us for our services?

We usually receive a commission from the insurer with whom we place your business and, in addition, we may add an additional charge to cover the administration of your insurance which will be disclosed at quotation stage.

Prior to the conclusion of each insurance contract, or upon renewal, we will remind you of your right to be advised of the level of commission which we receive from underwriters. You are entitled, at any time, to request information regarding commission which we may receive as a result of placing your insurance business.

5. Who regulated us?

JPR Insurance Brokers Limited, Unit 12 Red House Yards, Gislingham Road, Thornham Magna, Eye, Suffolk, IP23 8HH is authorised and regulated by the Financial Services Authority. Our FSA Register number is 315392.

Our permitted business is arranging general insurance contracts

You can check this on the FSA's register by visiting the FSA's website www.fsa.gov.uk/regiter or by contacting the FSA on 0845 606 1234.

6. Ownership

JPR Insurance Brokers Limited is a private limited company

7. What do you do if you have a complaint?

If you wish to register a complaint, please contact us:

...in writing Write to JPR Insurance Brokers Limited, Unit 12, Red House Yards, Gislingham Road, Thornham Magna, Eye, Suffolk, IP23 8HH

...by phone Telephone 01379 788111

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Services.

8. Are we covered by the Financial Services Compensation Scheme (FSCS)?

We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim.

Insurance advising and arranging is covered for 100% of the first £2,000 and 90% of the remainder of the claim, without any upper limit.

For compulsory classes of insurance, insurance advising and arranging is covered for 100% of the claim, without any upper limit.

Further information about compensation scheme arrangements is available from the FSCS.

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Authorised & Regulated by the Financial Services Authority